

Terms of Service: Easipower

Effective Date: 1st January 2026

These Terms of Service ("Agreement") govern the relationship between Easipower B.V. (referred to as "we," "us," or "our") and the individual using our power bank rental services (referred to as "User," "you," or "your"). By accessing our hardware and/or digital platforms, you confirm your agreement to these terms.

1. Our Service

We provides a network of charging stations ("Easipower Hubs") where users can rent portable power banks. Access is provided via our mobile application or web portal.

2. Eligibility and Registration

- **Age Requirement:** You must be at least 18 years old to use our service. If you are under 18, you must have explicit permission from a legal guardian.
- **Account Security:** You are responsible for maintaining the confidentiality of your login credentials. Any activity performed under your account is your responsibility.

3. Rental Procedures

- **Initiating a Rental:** Rentals begin when you scan the QR code/tap cards on an Easipower Hub and a power bank is successfully released.
- **Simultaneous Rentals:** Depending on system availability, users may be permitted to rent multiple units concurrently.
- **Inspection:** Upon release, you must immediately inspect the power bank for visible damage. If the unit is faulty, send us an email to info@easipower.nl within 5 minutes of pickup to avoid being held liable.

4. Financial Terms

- **Usage Fees:** Fees are calculated based on the duration of the rental. Specific rates (e.g., per-minute or per-hour) and daily caps are displayed clearly on the Easipower Hubs before you confirm the rental.
- **Security Authorization:** We may place a temporary "hold" or authorization on your payment method at the start of the session. This is not a charge but a guarantee for the safe return of the equipment.

- **The "Purchase" Threshold:** If a power bank is not returned to an Easipower Hub within 48 hours, the rental is deemed a "Non-Return." In this event, a fixed fee of €30 will be charged, and the power bank will be considered yours to keep. However, we encourage the return of all units for sustainability.

5. Proper Use and Safety

- **Intended Use:** Power banks must only be used to charge standard mobile electronics using the integrated cables.
- **Prohibited Actions:** You may not:
 - Submerge the unit in liquid or expose it to extreme heat.
 - Attempt to open, dismantle, or repair the hardware.
 - Sell, lease, or distribute Easipower equipment to third parties.
- **Reporting:** If a unit becomes excessively hot or shows signs of swelling, stop use immediately and contact info@easipower.nl.

6. Liability and Indemnity

- **Service "As Is":** Easipower provides equipment for your convenience but does not guarantee that our power banks are compatible with every device.
- **Limitation of Liability:** We are not liable for any injury, loss, or damage arising from the use of our power bank or Easipower Hub.
- **User Indemnity:** You agree to indemnify Easipower against any claims or costs arising from your misuse of the service or breach of these terms.

7. Data Privacy

We process your data according to the GDPR. We collect only the information necessary to facilitate the rental (e.g., payment tokens, rental duration, and location data). For full details, please refer to our **Privacy Policy**.

8. Termination of Access

We reserve the right to suspend or block your account if we detect fraudulent activity, repeated non-payment, or a violation of safety protocols.

9. Modifications to Terms

We reserve the rights to amend these Terms & Conditions at any time. Continued use of our Hubs or power banks after such changes constitutes acceptance of the new terms.

10. Governing Law

These terms are governed by the laws of the Netherlands. Any disputes shall be submitted to the exclusive jurisdiction of the courts in the Netherlands.